



Company Profile



Compute – One Contact

As a Microsoft Gold Certified Partner (MCP), Compute is committed to providing total solutions, individually tailored to your needs and budget.

We can provide:

- **Leading Hardware Brands such as HP; Cisco; Mecer; 3Com and Smart**
- **Leading Software Brands such as Microsoft; Trend; Kaspersky; Symantec**
- **Managed IT Services**
- **Consumables**
- **Cabling and network infrastructure**
- **VoIP and instant messaging convergence.**
- **Voip PBX solutions**

We can provide complete solutions or any part of our solution offering depending on the customers' particular needs and the current status of the system set-up. All our solutions have a sound economic base and are geared to:

- **Saving our clients money**
- **Increasing productivity**
- **Reducing downtime**
- **Increasing sales**



Company Quick Facts

- The Company is registered as Compute Corporate Technology Solutions (Pty) Ltd and was established as a business in 1993, with the MD; John Quadling as its only employee
- Today we are a Microsoft Certified GOLD Partner (MCP) and Microsoft Authorised Educational Reseller, with a staff compliment of 21
- The staff includes Microsoft Certified Professionals, Microsoft Certified System Engineers in Windows NT4 and Win 2000/3/8 Server and A + Certified Engineers
- Our premises are situated in Roodepoort.
- Among our customer base we have customers such as Hi-Tec Sports, Interflora and Schools such as Redhill School; Rand Girls School and Marais Viljoen Schools in Johannesburg Ekhureleni West FET College in Germiston and Tshwane North College in Pretoria
- Compute is a level 4 contributor on the BBBEE scorecard. This is an on going process and will possibly change to a level 3 contributor when the proposed deal with black investors is concluded.
- We assist clients on either an ad hoc basis, where we would wait for a call from the client and then respond to the need or we also offer Service Level Agreements (contracts) where we would on a regular basis be calling at the client to provide IT services.

Client Assessment (for SLA's)

Because we recognise that each client is an individual, the first step in creating the right solution is a complete analysis of the customers needs including an assessment of current IT status.

All our solutions make use, where feasible, of any existing equipment and/or systems you may already have.

Our general modus operandi is as follows:

1. We visit a prospective client with a view to establishing a complete profile of the customers IT requirement, which would include an analysis of any existing infrastructure. We conduct a non-invasive audit on the existing equipment to provide us with an overview of the IT infrastructure. We then provide a report of our findings and if required, make recommendations to which would detail our suggestions for improvement and optimization.
2. We would then proceed with implementing the recommendations after a discussion and agreement from the customer. To arrange an obligation free assessment, please call or email us today.



Microsoft Gold Certified Partner

Compute has been a Microsoft Certified Partner since 1999 and a **Microsoft Gold Certified Partner** since 2005. The competencies that Compute has in the Microsoft Certification process are:

1. Network Infrastructure Solutions
2. Advanced Infrastructure Solutions
3. Information Worker Solutions
4. Small Business Specialist

Additionally Compute is an Authorised Education Reseller of Microsoft products to educational institutions and Non Profit organizations.

Compute administers the Microsoft South African Government Schools Agreement on behalf of Microsoft.

Compute is a registered member of the International Association of Microsoft Certified Partners (IAMCP)

Networking Solutions and Cabling

Compute has an in house cabling team and can assist clients with expanding networks. We use industry standard equipment from the Cat5e cable that we use to the Gigacore connectors and tools.

Service and Support

For companies system availability and the minimisation of downtime are critical to productivity. Understanding that downtime costs you money, Compute is able to provide service and support.

Client support needs are identified during our basic client needs assessment and a specific, cost effective, support package is then tailored to suit the customer requirements.



Advantages of outsourcing support:

- No need to employ additional IT staff.
- You get exactly what you pay for – for example, if we have established that the customer needs a support technician on site 8 hours a month this is guaranteed regardless of the normal leave or sickness considerations that have to be factored in with regular staff.
- Our support team contains a wide range of specialisation skills and different levels of expertise;

Hardware & Software

HARDWARE

We will supply any INTEL based hardware that might be required by a client as part of a solution. We will also work with client's existing hardware where practical, upgrading and/or replacing, as need dictates.

We are also able to rent hardware where this is a practical and desirable option.

SOFTWARE

As a Certified Gold Partner of Microsoft, our offering revolves around our competencies for which we are able to offer full sales, support, training and licensing.

Other focused products are the Symantec Backup Suite of products, Trend Anti Virus and Kaspersky anti virus solution.

In order to provide our clients with complete solutions we will also work with other products as applicable.

Compute Security Policy

Adequate corporate network security is becoming increasingly important particularly with the advent of e-commerce. In general there are two broad approaches:

1. To allow free flow of all data and restrict only that which needs to be restricted.



2. To restrict all data and allow free flow only of data that does not need to be restricted.

Depending on client needs and the solution being implemented, Compute will factor in the most appropriate form of security.

Compute Support Team

Our support team contains various qualified and experienced individuals who work together providing a total solution for you the client. We can provide solutions to all aspects of the IT field; Hardware support, Software support, Internet and E-mail support, Network support, and Security support. **We are your outsourced IT department!!**

For further information or request for support please contact our help desk @ **Telephone** (011) 767 7300 or **E-mail** Support@compute.co.za. Any enquiries relating to new business: sales@compute.co.za

Contact us

For more information on our services and products:

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